

INOX Warranty

Limited Lifetime Mechanical Warranty

Unison Hardware, Inc., warrants that its INOX product shall be free from defects in material and workmanship for three years for Commercial use and for the life of the product for Residential use, excluding components made of wood, leather, or plastic. This warranty extends to the original purchaser and the first consumer owner only. If a product fails due to defect in material or workmanship during the warranty period, we will replace it with the most nearly identical product that we sell at the time. Unison Hardware will not be liable for any labor charges or freight costs incurred in connection with repair or replacement of a product. Our sole and maximum liability for defective goods sold and manufactured by Unison Hardware, Inc. shall never exceed the cost of the subject products.

Limited Lifetime Electronics Warranty

Electronic Door Locks shall be free from defects in material and workmanship for one year.

This warranty does not cover:

- a. Damage resulting from negligence, misuse, abuse, or accident occurring during or after installation
- b. Damage due to use outside normal architectural requirements
- c. Defects resulting from any modification or improper installation
- d. Improper torquing (tightening) during or after installation
- e. Improper door preparation
- f. Use of residential grade products in commercial applications (public building, restaurants, offices, etc.)
- g. Products installed in exterior application and/or exposed to the water, outdoor weather, or elements

Custom Items

Custom requests require special pricing and may not be covered under our warranty. Contact sales@unisonhardware.com for more information.

Limited Lifetime Finish Warranty

Unison Hardware Inc. warrants its INOX products made of stainless steel material and with stainless steel finish (polished or satin) against tarnishing so long as proper, regular care and maintenance occur. This warranty is extended to the original purchaser of INOX products if the user occupies the residential premises on which the products were originally installed.

Not covered under this Warranty:

- a. Product that has been scratched or abraded
- b. Product that has been incorrectly installed or mistreated
- c. Product installed in exterior applications and/or exposed to the water, outdoor weather, or elements, harsh environments, and/or commercial or industrial applications.
- d. Living Finishes, which are specifically designed to wear over time (i.e., Oil Rubbed Bronze finish)

CeraMax™ Finishes

CeraMax™ ceramic coating is guaranteed against finish defects and cracking, chipping, peeling, and flaking under normal use for up to five years (residential interior use) or two years (commercial interior use). Ceramic coating will wear over time under normal use, and this warranty does not cover normal wear and tear of the product (which varies per color of finish) or any damage, alteration, or abuse to the finish from neglect or **accidental damage**. Exterior installation, exposure to UV light or salt spray will affect ceramic coating as part of normal wear and tear. INOX CeraMax ceramic coating is not UV rated. **Contact INOX for information on higher UV CeraMax protection if needed.**

UNISON HARDWARE, INC. MAKES NO OTHER WARRANTY, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE EXPRESSED WARRANTY PERIOD AS SET FORTH ABOVE. THE COMPANY'S MAXIMUM LIABILITY HEREUNDER IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL OR SPECIAL DAMAGES OF ANY NATURE ARISING FROM THE SALE OR USE OF THIS PRODUCT, WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF FITNESS AND MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

INOX

6 Wayne Court, Sacramento, CA 95829, USA
 Tel: +1.916.388.1888 Fax: +1.916.388.8322
 Email: info@unisonhardware.com Web: www.inoxproducts.com